

Trident Quality Management Solutions, LLC Privacy Notice
Effective as of September 1, 2024

This privacy policy sets out how Trident Quality Management Solutions, LLC (Trident QMS) uses and protects any information that you provide us when you use our website.

Trident QMS is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using our website, then you can be assured that it will only be used in accordance with this privacy statement.

Trident QMS may change this policy from time to time by updating our privacy policy web page as well as the downloadable PDF version. You should check this page from time to time to ensure that you are happy with any changes.

What We Collect

We may collect the following information:

- contact information such as:
 - name and title
 - email address
 - mailing address
- preferences and interests
- other information relevant to customer surveys and/or offers

What We Do with the Information

We require this information to understand your needs and provide you with a better service, and for the following reasons:

- Internal record keeping.
- Improvement of our products and services.
- Promotional emails about services, special offers, or other information which we think you may find interesting.
- Marketing research purposes. We may contact you by email or through scheduled meetings. We may use this information to customize our website according to your interests.

Security

We are committed to ensuring that your information is secure. To protect your personal data against accidental or unlawful destruction, loss, use, or alteration and against unauthorized disclosure or access, we use adequate physical, technical and organizational security measures.

How We Use Cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added, and the cookie helps analyze web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyze data about webpage traffic and improve our sites to better meet customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better experience on our website, by enabling us to monitor which pages you find useful and which you do not. A cookie is in no way allowing us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of our website.

Links to Other Websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we no longer have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling Your Personal Information

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you

promotional information about third parties which we think you may find interesting or of benefit to you or your business.

You may request details of personal information which we hold about you. However, there is a small fee involved. Please email us directly at HelpDesk@TridentQMS.com if you would like a copy of the information we are holding about you.

If you have previously agreed to allow us to use your personal information for direct marketing purposes, you may opt out at any time by emailing us at HelpDesk@TridentQMS.com.

If you believe we are holding any information about you that is incorrect or incomplete, please email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.